

Process Improvement



Overview

We can help to:

- Review pathways to capture learning from Covid-19
- Identify process and data capture improvements in existing and new pathways
- Collate SOPs, digital tools and communication material

Common Challenges

The Health Service has undergone a dramatic change overnight and upheaved many ways of working.

The system has had to expeditiously adapt to new ways of working with the goal of patient and healthcare professional safety.

The sole focus for many hospitals has been Covid-19 patients and emergency cases, resulting in a backlog of business as usual patients and procedures. In order to cope with the backlog and resume treating patients as per normal swiftly, efficiencies need to be realised by the system.

It will be critical for the Health Service to review both the new processes that have been put in place during the pandemic and processes that were upheaved, in order to design a new and effective way of working.

Our Services

Areas of support

This support package is focused on further developing a systematic and sustainable approach to variation

reduction and process improvement, with the aim of enhancing the quality of care and outcomes for patients.

How can we help you

We are able to provide the resource and work with you in order to review your pathways, process, ideas and lessons learnt as part of this process and collate them into easy use documentation.

We will do this with the intention of identifying the process and data points collected through the pathway and introduce efficiencies in the form of SOPs, digital tools and communication material where needed.

We would like to ensure we involve your key stakeholders in a best practice sharing workshop, allowing us to prioritise the areas of focus

and adopt best practices that have been identified during the pandemic. This would then result in a documented, comprehensive 'Operational Excellence Framework' for your teams use.