

Overview

We can help to:

- Capitalise on lessons learned from rapid uptake of digital technologies
- Develop and document sustainable and efficient technology enabled patient pathways
- Use expertise in patient pathway mapping to achieve the above

Common Challenges

The Health Service has had to quickly adapt and embrace digital technologies to allow patients to be seen and monitored safely, via virtual and telephone appointments.

This rapid and reactive response has been very impressive but may have meant that many Trusts have had to quickly put in place measures without a

longer term sustainable strategy.

Our Services

Areas of support

Support with the consolidation and sustainability of digital technology adoption in patient pathways

How can we help you

Given our experience with mapping and improving patient pathways we can support in creating sustainable and efficient patient pathways centered around digital technologies

We can provide you with resource to optimise patient pathways and create standardised and improved SOPs, sustainable governance structures to

increase pathway efficiency and improve patient satisfaction

The support could offer is (*and not limited to*):

- Audit of current service with onsite diagnostic (incl. value stream map)
- Optimised patient pathway utilising Care Advantage resource to improve current SOPs and improve governance structure
- Introduction of digital tools to fill any gaps in current service to increase overall patient experience